

ANNUAL REPORT

2022-2023

Amar Shaheed Chetana Sansthan

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Tehsil – Barhaj , District - Deoria
Pin 274603 (UP)

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Nutrition and Pre-schooling program

Project Objective – To provide resource for income generation and access to schools and provision of milk for children.

Organizer- Amar Shaheed Chetana Sansthan ,Vill-Gangevee , Post – Madhuban , Mau

Support – Jiv Daya Foundation

Amar Shaheed Chetna Sansthan Madhuban provides 150 ml. milk and 2 pieces of Parle G biscuits per day to the children Musahar (forest dweller) community of the age group of 06 months to 5 years under the nutrition and Pre Schooling program. The above program is conducted in 5 gram panchayats of 4 blocks of Fatehpur Mandaw, Doharighat, Kopaganj and Ghosi district Mau. The women from the community at designated center in each village carried out nutrition activity daily.

Objective-

- The objective of the program is to ensure availability of adequate amount of nutrition to the children of the community.
- To develop mind of children, their future become bright, changes in their behavior, lifestyle and speech with daily nutrition and Pre-schooling program among the children.

At the beginning of the program, growth monitoring of all the selected children was done in which their weight, height and photographs were collected.

The work was started in total 05 Gram Panchayats from October 2022.

From October 2022 to 31 March 2023, a total of 20486 children consumed milk and biscuits, after which their growth monitoring was done again after 6 months, in which an increase of 2 to 3 kilograms in the weight of the children was recorded.

Dress delivery-To bring equality among all the children, the institute distributed dresses, shoes and

S.N.	Village Name	Block	Total Child	Distributions	
				Dress (Pant Shirts)	Shoes & Socks
01	Nandaur Sidhahilaspur	Fatehpur Mandaw	42	42	42
02	Karaudi Naryanpur	Doharighat	76	76	76
03	Semari Jamalpur	Ghosi	53	53	53
04	Raisa	Kopaganj	50	50	50
05	Mansoorpur	Fatehpur Mandaw	49	49	49
	Total - 05	04 Block	270	270	270

socks to all the children consuming milk at the milk center.

Rahat Support Program

Organizer-Amar Saheed Chetana Sansthan , Gangeveer, Madhuban ,Mau

Support - Jiv Daya Foundation

Project Objective- Hunger alleviative initiative & rural poverty eliminating initiative

Amar Saheed Chetna Sansthan Madhuban provide Rahat support to Musahar (forest dweller) community of 5 gram panchayats of 4 blocks of Mau district i.e Fatehpur Mandav, Dohrighat, Kopaganj and Ghosi, whose main source of livelihood was cutting wildwood from their ancestors and selling it in the market. They have been making plates from collecting leaves and selling them in markets and shops, and also hunt wild animals for their livelihood. After this, when the forests and big trees were destroyed and after plastic and other types of sheets were introduced in the market, when their means of livelihood ended, this community started working as labor.

And the labour which lasts only for 3 to 6 months in a year is that of making bricks in the kilns and doing other work in the kiln. Because any ordinary family, after seeing their innocent behavior, lifestyle, eating habits etc. and due to social discrimination, hesitates to give them labor, at their home, even today if we talk about the education of their family members, then it is zero. There has been change in other parts of the society, but social change is still not visible among the people of this community.

During Rahat support program, Information about the economic condition of families was obtained through visits to villages, meetings with them and door to door contact. And after observing their food habits and lifestyle, for immediate assistance to these families.185 families were identified and 25 kg wheat, 25 kg rice and 1 kg salt were distributed door to door.

S.N.	Village Name	Block	No of Beneficiary (Family)
01	Nandaur Sidhahilaspur	Fatehpur Mandaw	25
02	Karaudi Naryanpur	Doharighat	49
03	Semari Jamalpur	Ghosi	35
04	Raisa	Kopaganj	32
05	Mansoorpur	Fatehpur Mandaw	44
		Total	185

Target Intervention

District – Ballia

Organizer- Amar Shaheed Chetnan Sansthan

Support – Uttar Pradesh State Aids control Society, Lucknow

FSW, MSM, IDU

No	Area	Indicator	Target	Result
1.	Out reach	Estimated No. of HRGs (based on mapping)	200 FSW	• # of 538 FSW Registered. Active population is 363 only. New Registration during Years 68.
			100 TG	• # of 240 TG Registered. Active population is 190 only New Registration during Years 62.
			100 MSM	• # of 178 MSM Registered. Active population is 128 only New Registration during Years 16.
			250 IDU's	• # of 491 IDU's registered. Active population is 332 only New Registration during Years 63.
2.		No. of HRG ever contacted (at least once) with project services.	100 % of the target (As per MOU). 200 FSW	• # of 363 FSW contacted
			100 % of the target (As per MOU). 100 TG	• # of 190 TG contacted
			100 % of the target (As per MOU). 100 MSM	• # of 128 MSM contacted
			100 % of the target (As per MOU). 250 IDU's	• # of 332 IDU's contacted
3.		% Regular contacts (HRG met and given any project services at least twice in a month)	80% for TIs in 3 rd year of implementation 160 FSW	• # of 289 FSW regular contact with us.
			80% for TIs in 3 rd year of implementation 80 MSM	• # of 103 MSM regular contact with us.
			80% for TIs in 3 rd year of implementation 80 TG	• # of 116 TG regular contact with us.
			80% for TIs in 3 rd year of implementation 200 IDU,s	• # of 284 IDUs regular contact with us.
4.		% of hotspot sites have updated	All hotspots have a micro plan updated on quarterly	• # of 12 hot spots site of FSW have updated in 4 Micro Plan During 3 Month at hotspot level

		micro plan	basis	
			All hotspots have a micro plan updated on quarterly basis	• # of 9 hot spots site of MSM have updated in 4 Micro Plan During 3 Month at hotspot level
			All hotspots have a micro plan updated on quarterly basis	• # of 9 hot spots site of TG have updated in 4 Micro Plan During 3 Month at hotspot level
			All hotspots have a micro plan updated on quarterly basis	• # of 18 hot spots site of IDU's have updated in 4 Micro Plan During 3 Month at hotspot level

	NSEP	% of HRG who are injecting daily are provided at least one needle and one syringe every day	100% of injecting daily identified HRG 200 IDUs estimated	<ul style="list-style-type: none"> • # of 97641 syringes and 182248 needle distributed in community for safe injecting. • # of 284 IDUs regular contact for one needle and one syringe but 332 IDUs has been provided NSEP service for this year. • # of 10000 Swab distributed to 250 HRG
		% of needle syringe returned– “needle and syringe exchange rate”	80 % for TIs in 3 rd year of implementation	<ul style="list-style-type: none"> • # of 83. % needle and syringe returned by HRG. • # of Syringe 171603 & needle 121075 returned against distribution.
	STI Care	% of HRG visited STI clinic	35 % for TIs in 3 rd year of implementation in FSW	• # of 7 FSW HRG treated and checkup to syndrome case .
			35% for TIs in 3 rd year of implementation in MSM	• # of 6 MSM HRG treated and checkup to syndrome case .
			35% for TIs in 3 rd year of implementation in TG	• # of 2 TG HRG treated and checkup to syndrome case .
			35% for TIs in 3 rd year of implementation in IDU's	• # of 4 IDU's HRG treated and checkup to syndrome case .
		% of HRG visited STI clinic	70% for TIs in 3 rd year of implementation	• # of 1025 FSW HRG treated and checkup. 1 st time 361, 2 nd time 332 3 rd time 190, 4 th Time 142 RMC Don..

		for RMC	140 FSW estimated	<ul style="list-style-type: none"> • # of 595 FSW HRG treated in Govt. DH.
			70% for TIs in 3 rd year of implementation 70 MSM estimated	<ul style="list-style-type: none"> • # of 449 MSM HRG treated and checkup. 1st time 117, 2nd time 117rd time 117, 4th Time 98 RMC Don. • # of 253 MSM HRG treated in Govt. DH.
			70% for TIs in 3 rd year of implementation 70 TGs estimated	<ul style="list-style-type: none"> • # of 482 TG HRG treated and checkup. 1st time 161, 2nd time 128rd time 110, 4th Time 83 RMC Don. • # of 351 TG HRG treated in Govt. DH.
			70% for TIs in 3 rd year of implementation 175 IDUs estimated	<ul style="list-style-type: none"> • # of 904 IDU's HRG treated and checkup. 1st time 314, 2nd time 302, 3rd time 180, 4th Time 110 RMC Don. • # of 493 IDU's HRG treated in Govt. DH.
		% who come for syphilis screening at least once in the year	25% 75 FSW estimated	<ul style="list-style-type: none"> • # of 486 Time FSW tested. • # of 2 FSW found positive
			25% 50 MSM estimated	<ul style="list-style-type: none"> • # of 230 Time MSM tested. • # of 0 MSM found positive
			25% 50 TG estimated	<ul style="list-style-type: none"> • # of 268 Time TG tested. • # of 0 TG found positive
			25% 25 IDUs estimated	<ul style="list-style-type: none"> • # of 462 Time IDU's tested.
0.		Number of HRG who received abscess management in the month	10 % for TIs in 3 rd year of implementation 10 IDUs estimated	<ul style="list-style-type: none"> • # of 25 IDUs treated for abscess management
1.	Condoms	Percentage of HRG received condom from Project as per estimated demand	100% of estimated demand 118220 approximate distributed of FSW	<ul style="list-style-type: none"> • # of 101060 free condoms distributed in community • # of 0 CSM condoms distributed in community
			100% of estimated demand 22406 approximate distributed of MSM	<ul style="list-style-type: none"> • # of 18728 free condoms distributed in community.
			100% of estimated demand 25092 approximate distributed of TG	<ul style="list-style-type: none"> • # of 20623 free condoms distributed in community.
			100% of estimated demand 8277 approximate distributed of IDU's	<ul style="list-style-type: none"> • # of 8106 free condoms distributed in community
2.	Linkag	% of HRG referred twice during the year to ICTC	80% for TI in the 3 rd year of intervention 160 HRG estimated	<ul style="list-style-type: none"> • # of 595 Time FSW referred checkup to ICTC for checkup 100% achievable
			80% for TI in the 3 rd year	<ul style="list-style-type: none"> • # of 253 Time MSM referred checkup to

	es		of intervention 80 HRG estimated	ICTC for checkup 100% achievable
			80% for TI in the 3 rd year of intervention 80 HRG estimated	<ul style="list-style-type: none"> • # of 351 Time TG referred checkup to ICTC for checkup 100% achievable
			80% for TI in the 3 rd year of intervention 200 HRG estimated	<ul style="list-style-type: none"> • # of 493 IDUs 1st time referred checkup to ICTC for checkup 98% achievable • # of 67 IDU's Already positive.
3.	% of HRG tested twice for HIV at ICTC		60% for TI in the 3 rd year of implementation 90 HRG estimated	<ul style="list-style-type: none"> • # of 595 FSW tested to ICTC. • # of 1 found HIV positive.
			60% for TI in the 3 rd year of implementation 60 HRG estimated	<ul style="list-style-type: none"> • # of 253 MSM tested to ICTC. • # of 1 found HIV positive.
			60% for TI in the 3 rd year of implementation 60 HRG estimated	<ul style="list-style-type: none"> • # of 351 TG tested to ICTC. • # of 4 found HIV positive.
			60% for TI in the 3 rd year of implementation 60 HRG estimated	<ul style="list-style-type: none"> • # of 493 IDUs tested to ICTC. • # of 67 IDU's Already positive. • # of 4 found HIV positive.
4.	% registered at ART (of those tested positive)		100% 67 IDUs estimated	<ul style="list-style-type: none"> • # of 1 MSM, 0 TG, 17 IDUs have been registered at ART center. • of 1 HRG / FSW have been registered at ART center.
5.	% registered at TB/DOTS centers (of those diagnosed)		100% FSW	• # of 1 HRG / FSWs have been registered at DOTS center
			100% MSM	# of 1 HRG / MSM have been registered at DOTS center
			100%TG	# of 0 HRG / TG have been registered at DOTS center
			100% IDU's	• # of 17 HRG / IDUs have been registered at DOTS center.
5.	Detoxification	% of HRG referred to detoxification	5 % for TI in the 3 rd year of implementation	• # of 5 IDUs have been follow-up detoxification by TI Counseling.
7.	Enabling Enviro	Crisis management	20% of violence reported have been addressed- for TI in the 1 st year of	<ul style="list-style-type: none"> • # of 04 Program Management communities meeting healed with 29 FSW Join at DIC. • # of 06 DIC Management Community

	nment	team formed.	implementation (FSW)	meeting healed with 35 FSW Join at DIC. • # of 9 Crisis Community meeting healed with 57 FSW Join at DIC. During the project period 9 crisis solved.
			20% of violence reported have been addressed- for TI in the 1 st year of implementation (MSM)	• # of 04 Program Management communities meeting healed with 16 MSM Join at DIC. • # of 06 DIC Management Community meeting healed with 29 MSM Join at DIC. • # of 9 Crisis Community meeting healed with 16 MSM Join at DIC. During the project period 6 crisis solved.
			20% of violence reported have been addressed- for TI in the 1 st year of implementation (TG)	• # of 04 Program Management communities meeting healed with 15 TG Join at DIC. • # of 06 DIC Management Community meeting healed with 14 TG Join at DIC. • # of 9 Crisis Community meeting healed with 26 TG Join at DIC. During the project period 6 crisis solved.
			50% of violence reported have been addressed- for TI in the 1 st year of implementation (IDU's)	• # of 04 Program Management communities meeting healed with 45 IDU's Join at DIC. • # of 06 DIC Management Community meeting healed with 56 IDU's Join at DIC. • # of 17 Crisis Community meeting healed with 25 IDU's Join at DIC. During the project period 5 crisis solved. • # 14 N/S Destroy Community healed with 72 IDU's at DIC.
			Stack holder Participation in Crisis	• # of 04 Program Management , 15 DIC Management, 35 DIC meeting, 26 N/S Destroy 25 Event, 49 Crises communities meeting healed with 373 Stack holder at DIC. # of 02 Stockholder analysis meeting done with 48 participation.
			Advocacy	• # of 37 FSW, 63 MSM, 38 TG and 97 IDU's participate joined in 30 Advocacy meeting.
3.	Community Mobilization	% of hotspots where group meetings were organized with at least 10 HRGs.	In 80% of the FSW hotspots group meetings were conducted in	• # of 789 participated joined in 60 hot spots groups meeting held in this year.
			In 80% of the MSM hotspots group meetings were conducted in	• # of 178 participated joined in 28 hot spots groups meeting held in this Year.
			In 80% of the TG hotspots group meetings were	• # of 145 participated joined in 21 hot spots groups meeting held in this Year.

			conducted in	
			In 80% of the IDU's hotspots group meetings were conducted in	<ul style="list-style-type: none"> • # of 860 participated joined in 68 hot spots groups meeting held in this Year.
9.		Number of meetings/event s held with more than 50% of the HRG	Twice in a year to FSW, MSM, TG and IDU's	<ul style="list-style-type: none"> • # of 03 community event has been done in this Year. • # of 01st community held on 26th January 2017 as Community Meeting at DIC. 2nd community event held on 1st Dec. 2016 and 3rd is 15th August 2016. • # Of 125 FSW, 76 MSM, 33 TG, 62 IDU's and 62 other population join during all 3 Community Event and awarded.
10.		Meeting at DIC level	Two meetings per month in DIC with 30 – 40 HRGs with FSW, MSM and IDU's	<ul style="list-style-type: none"> • # of 64 MSM, 51 TG and 242 FSW participant join 12 meeting have been held at DIC level. • # of 339 IDU's participant join 12 meeting have been held at DIC level. • # of 22 Staff join all DIC level meeting.

Challenges-

- ❖ Having problem during IPC session (Truckers of other state.)
- ❖ Having problem to gather truckers in one place for IPC.
- ❖ Sites are distant so monitoring at sites are difficult.
- ❖ Truckers with different languages are hesitate to join with our program.
- ❖ Transporting agencies are neglect to join meeting at TI level because of their busy schedule.
- ❖ Facing Budget Problem at every step due to delay by UPSACS.

How to Addressed –

- ❖ Trained the PE and Contacted To Transporters and truckers.
- ❖ Always discussion and contact to transporting agencies, stake holder and truckers
- ❖ To aware them towards the Safe sex with condom.
- ❖ Conducting meeting at Community level and General Population for linkages to ART and other Facilities.
- ❖ Clinical Service Information giving to Truckers during Community Meeting.
- ❖ Contribution with Community Meeting for IPC.
- ❖ Taking financial loan when required by NGO.

Learning:

- i. How can manage meeting with transporting agencies.
- ii. Conducting meeting at administrative level.
- iii. Basic needs discussion attract them for participating in project activities.

Case Study No. 1

ID-No. 096360022I001153BV

Mr. Amresh (Imaginary Name) age – 54 years. Mr. Amresh was joined as IDU's in our Sansthan. His identify No. 096360022I001153BV. His familiarly level is not good because her family not was supported to him . During this period he was habitual to the intoxication and sold the indoxicable drugs. He was regular visit to DIC and counseling by counselor. He want to live drugs but he do not it because during the leaving period he have start panic problem. He have no support for drug detoxifications center. But now he live drugs without help of drug detoxification with the help of TI, NGO. Now he run E-riksha for her livelihood. Now her family support to him because hi was a leader of her family now.

Case Study No. 2

ID-No. 096360022F035953BV

Smt. Sahsi (Imaginary Name) age – 34 years. She was HIV Positive. But she not joined ART Center because she was upstate and she doubted open her confidentiality. Her indentify No. 096360022F035953BV. Her family not Know she was Positive. But when she was regular visit to DIC and counseling by counselor. She Seair her status to her husband and her husband support us and join to ART Center.

Target Intervention (TI Truckers)

District – Gorakhpur

Organizer- Amar Shaheed Chetnan Sansthan

Support – Uttar Pradesh State Aids control Society, Lucknow

No	Area	Indicator	Target	Result
1	Outreach	Estimated No of Truckers at project area	10000 Truckers	# of 9320 Truckers Registered during 1 April 2022 to 31 March 2023.
2		Denominator	Respective mapped LDT population at the Halt point	No of truckers currently registered and proposed to be covered by the project.
3		% contacted at least once	TIs in Last year of implementation	93.20% Target achieved during (Apr 22-Mar 23)
4		No. of IPC sessions conducted in a month	100% <i>Cat-B sites 200 sessions</i>	2880 IPC sessions conducted during months. (120.00%)
5		% of planned BCC events by type that were organized	100% B category : 12 events	24 Street play shows during 12 months.(100%)
6		No. of people exposed through BCC	15%	1223 Truckers covered during 12 months in street play events
7	Condoms	% of CSM condom sold during the month	100% (Target for Cat-A sites 10,000 condoms Cat-B sites 7,000 condoms Cat- C sites 4,000 condoms)	60054 condoms sold during last Year(100.09% Target Achieved)
8	STI	% of truckers visiting STI clinics	10% for TIs in 1 st year of intervention	253 STI cases Treated During 1 April 2022 to 31 March 2023.
9	Linkages	% Truckers who are tested at ICTC monthly	8% every Month	3329 HIV Testing done during 1 April 2022 to 31 March 2023 (Target Achieved 66.58%)
10	Enabling Environment	% of Stakeholder meetings organized during the month by type (police, transport companies, police, RTO, unions and associations, others)	80% B Category: 3 per month	32 meeting held during 1 April 2022 to 31 March 2023.(Target Achieved 88.88%)

Railway Child Help desk – 1098

Organizer- Amar Shaheed Chetana Sansthan, Madhuban – Mau

Support- Mahila and Balvikash Mantralaya Gov. of India & Child line foundation, Mumbai

Organization has carried out CHILDLINE HELPLINE No-1098 Service on Railway Station Mau supported by Mahila and BalVikash Mantralaya and the CHILDLINE India Foundation .Over past 2years and 5 month Railway CHILDLINE Mau have made intervention in 346 cases of children which includes run away children ,missed children ,medical help ,love and attraction, lost children, family problem , cybercrime ,child need shelter, new born child ,mentally ill children run away etc. who in need of care , support , and protection organization help all the children at the grass root level .NGO has play vital role by operating Railway CHILDLINE and also City CHILDLINE (Not available) by resolving different cases from whole Mau district, this was success with great coordination ,understanding ,capacity and ability of organization. Organization facing different challenges to carry out CHILDLINE service ,but still stand very strongly with the situation and help the needy children .To provide more awareness about availability of CHILDLINE in Mau number of awareness activities was carry out such as monthly meeting with staffs, rally , awareness in school , pamphlets distribution, sticker pasting, flex pasting , monthly meeting with railway bodies such as- S.S, RPF, GRP, station doctor, cleaner supervisor ,daily contact and interaction with stake holder, call testing , drawing competition in school etc for awareness.

Vision –The main vision of NGO is to protect the right of children who are in need of care and protection.

Mission – NGO, aims at responding all the emergency need of care and protection of children throughout Mau district.

Objective-

- NGO has keep the mobiles phone 24 hours active for emergency outreach service for children in need of care and protection and also aim to link children services.
- 7days and 24 hours available on Railway station.
- Rescue and help in disaster.
- Provide shelter, proper food, clothes and basic requirement of child.
- Community and Passengers mobilization through group talking, pamphlets and calendar distribution.
- Good counseling to improve the child though, improve the living style, pay attention in education etc.
- Advertisement in market, bus stand, police station through group meeting, flex pasting, pamphlets, sticker pasting and calendar distribution to show the availability of CHILD LINE Service in Mau district.
- Train search and distribution sticker pasting pamphlets and calendar in side train to help who need care and support.
- Link with government services.
- Awareness during political campaign with huge crowd through IEC material.
- Organic various program (Children day, Savchhata and shramdan programme, completion among children , Ambedkar jayanti .
- **Child Protection Policy.**

Amar Shaheed Chetana Sansthan, Madhuban, Mau

Responsibilities under the Child Protection Policy

Amar Shaheed Chetana Sansthan Staff, Associates and Visitors must:

- 1. Never abuse and/or exploit a child or act/ behave in any way that places a child at risk of harm.
- 2. Report any child abuse and protection concerns they have in accordance with applicable local office procedures. This is a mandatory requirement for Staff. Failure to do so may result in disciplinary action.
- 3. Respond to a child who may have been abused or exploited in accordance with applicable local office procedures.
- 4. Cooperate fully and confidentially in any investigation of concerns and allegations.
- 5. Contribute to an environment where children are respected and encouraged to discuss their concerns and rights.
- 6. Always ask permission from children (or, in the case of young children, their parent or guardian) before taking images (e.g. photographs, videos) of them. Respect their decision to say no to an image being taken. Ensure that any images taken of children are respectful (For example: children should have adequate clothing that covers up the sexual organs. Images of children in sexually suggestive poses or that in any way impact negatively on their dignity or privacy are not acceptable). Stories and images of children should be based on the child's best interest.
- 7. Be aware that where concerns exist about the conduct of Staff or Associates in relation to child protection and/or where there has been a breach of the Child Protection Policy, this will be investigated under this policy either: by consideration of referral to statutory authorities for criminal investigation under local laws within India and/or by ASCS in accordance with disciplinary procedures. This may result in disciplinary sanctions and/or dismissal for Staff.
- Be aware that ASCS will sever all relations with any ASCS Associate or Visitor who is proven to have committed child abuse.

Total Intervention Cases by ASCS are as follow-

	1 st Year	2 nd Year	3 rd Year
	2021-2022	2022-2023	Till Sep2023
Intervention Case			
AWW services	4	18	1
Child Abuse	6	41	12
Child Found	5	6	0
Child help	2	0	0
Love Attraction and Run Away	1	40	24
Child lost	19	46	12
Cyber Crime	1	3	2
Other cases	13	30	5
Medical help	2	9	2
Parent Asking Help	3	23	4
Begging	0	1	0
Child labour	0	6	1
New Born	0	2	2
Total	56	225	65

Issues discussed:

- Good Quality of Child line awareness,
- Issue in medical,
- deny to give support from police,
- Salary problem

- Mislead by CWC,
- Wrong case,
- Rude behavior of GRP,
- Need of training to all staff,
- Casualty face by lady staff on booth,
- Proper register maintenance,
- Punctuality,
- Child run away from CHILDLINE custody,
- Create coordination with other CHILDLINE ,
- Incomplete construction of booth ,
- Sharing issue problem with CWC,
- Case related letter not taken by CWC,
- Issue of status by CWC,
- Not provided to Railway separate room for child restoration
- Issue of shelter
- Integrated 112
- Missing FIR problem
- Child and Parents documents related
- D O B proof
- Night rescue for city case
- Waiting call (1098)
- During call testing 1098 service not reachable
- Child Counseling (mental disturb children)
- Molestation Case
- No support given by CWC for physical and mental disturb children

Number of Awareness programmes conducted:

Details: Programme conducted detail as below-

Programme- Ambedkar jayanti Celebration on 14th April 2022

Ambedkar Jayanti was celebrated by the Railway CHILDLINE Mau. While addressing the program organized on this occasion, co-dinator said that Baba saheb is considered as the father of Indian Constitution. In the Indian Constitution, along with giving equality to the people of the lower classes in the society, he ended the high and low from the root. Baba saheb has a great contribution in the development of India. Due to the efforts made by Babasaheb for the up liftmen of the downtrodden and deprived society, today this class has been able to connect with the mainstream

of development. On this Ambedkar Jayanti Superintended, GRP staff, RPF staff and other staff of railway took hollow heartily part.

The program began with bowed down to Baba Saheb by garlanding him, lighting candal and offering flowers by station Superintended and then all the respected staff offer the flower and bow the heads. Superintended Mr. Jetendra Chandra said it is due to the farsighted vision of Dr BR Ambedkar that every citizen has the right to equality and right to vote in the largest democracy of the world,” He said Ambedkar took care of the welfare of every section of society. He said Ambekar had given a strong foundation to independent India by presenting the Constitution.

SI Mr A.K. sir said Ambedkar Jayanti is celebrated on 14 April on the birth anniversary of Dr B R Ambedkar and it is celebrated to remember the contribution of Dr.BR Ambedkar for the strong foundation of the nation and society. And he also thanks the CHILDLINE to make the part of this programme. And the whole team are doing great job and we will always support the CHILDLINE in any need of help. At last snaks was provided and vote of thank was given for support and presence in Dr. Baba Shaheb Ambedkar Jayanti.



Programme– Awareness among Children about CHILDLINE.

On 14 June 2022 awareness activities for CHILDLINE 1098 was organized. This meeting was organized in Block Pardahan were different block children arrived in Union Self Auditorium for the training. Taking advantage in again to spread wide acknowledge about the CHILDLINE 1098 in Mau district between gather of children from different block meeting was held.

With the help of ICE material Pam plate and Calendar the work of CHILDLINE was informed. To put it simply, the work of CHILDLINE was explain, it includes several stages which are as follow-

- Call 1098– Any child or a concerned adult can dial the CHILDLINE 1098 helpline, which operates night and day.(Means 7days 24 hours
- Connect to the CHILDLINE Centre– The call is received by the CHILDLINE centre where details about the situation are carry out.

- Rescue in 60 minutes– Once CHILDLINE has enough details about child or children in distress, the CHILDLINE team rushes to help the child.
- Intervention– Once CHILDLINE intervenes to help the child it works with multiple stakeholders such as police, government hospital.

Women and children from different blocks came to Vikas Khand Pardahan Union Self Employment Auditorium for the training of beauticians among whom, work of CHILDLINE 1098 toll free number was informed and distributed calendars. This was a great opportunity through which wide spread acknowledgement of CHILDLINE was carry out to different block of Mau. At last it was informed they can help the child 0 to 18 year facing any problem.



Programme- Meeting with Superintendent, RPF staff, Sub- station master, GRP staff . CHILDLINE Railway Mau organized meeting with Superintendent, RPF staff , sub - station master, GRP staff . The main aim of the meeting was to create a good bond .Before starting the programme the Railway CHILDLINE Mau co-ordinator Mr. Mala Vishwakarma said as we know that 1098 is a toll free emergency service for 0 to 18 years children .CHILDLINE work on the following issues like Child Labor, Run way, Medical Help, Child Abuse Parents Asking Help ,Child Marriage ,Trafficking ,Begging. CHILD LINE 1098 staff are available on platform 24 x 7 responding to the emergency needs of every child in need of care and protection which is daily notice at night by superintendent sir AND GRP (Government Railway Police

In the meeting journey of the CHILD LINE from beginning May to March was expounded with number of cases 67 .And this all is possible by team work of CHILDLINE member and with their support.

The SI –RPF Mr A.K sir said it is a great work done by the Railway CHILDLINE and due to availability of CHILDLINE it has become easy to help any child they found on the platform or in the train and happy that CHILDLINE is a part of railway, the same word was also said by the GRP –SI Mr. Deepak Chaudhary. The Station Master Mr. Jitendra Chaudhary also agreed with these word and said CHILDLINE is doing their work sincerely and honestly with facing many problem.

Vote of thank was given to all the authority of railway presence in the meeting and for giving their valuable time.

The outcome of meeting RPF and GRP will always ready to help CHILD LINE, full support by Station Superintendent ,Strong team work of CHILDLINE, always available on booth 24x7, capacity to deal any cases.



Programme- Awareness on CHILDLINE 1098 organized in school and distributed awareness material Pamphlet and Calendar.

Programme awareness CHILDLINE 1098 in school through distributing pamphlet and calendar was organized. It is another way for effective awareness to each every single child to age 3 to 18 years present in school. The main aim was to make the child aware about the

availability of CHILDLINE helpline number 1098 which is supported by Ministry of Women and Child Development and CHILDLINE INDIA FOUNDATION . During the programme the student was aware that CHILDLINE work for the protection of rights of all children aged 0 to 18 years and it focus on all children in need care and protection. It was also address that CHILDLINE 1098 is a phone number that spell hope for millions of children. It is a 24 hours day and night, free, emergency phone service for children in need of aid and assistance . CHILDLINE not only response to the emergency needs of children but also link them to different government services for their care and rehabilitation.

In awareness programme it was also explain how the CHILD LINE helpline 1098 work –

CHILDLINE action starts at call and continue till the child need of care and protection is safety rehabilitated. The work of the CHILDLINE can be explain in following stages which are as follow:-

- a) Call 1098-Any child or adult can dial CHILDLINE 1098 helpline.
- b) Connect to the center- The call is received in center where detail and situation are taken from the caller and CHILDLINE unite are mobilized if necessary.
- c) Rescue- Once CHILDLINE unit get enough detail they rushes to help child .
- d) Intervention- Once CHILDLINE intervenes to help child it works with stakeholder such as police ,Child Welfare Committee ,Counselor
- e) Rehabilitation- After the intervention, the CHILDLINE proceed to find long term rehabilitation for the child.

After all interaction and explanation query related to CHILDLINE Helpline section with children was held were one by one children asked their quarry.

The query asked by children are as follow

- a) Does it deal with cyber issue,
- b) Any help for physical disorder child,
- c) Does it provide financial help,
- d) Does it help child who's guardian are not there.
- e) Does it work for Child Labor.
- f) Is it worked for only poor child.
- g) Does it hide our identity.

All answer of the query was given to the children. At last ICE material calendar, pamphlets distribution and flex pasting was done.



List of school Aware of CHILDLINE 1098 service

Sr. No	Date	School
01	09.05.2022	Amar Bahadur Inter College, Bhati Mau
02	11.05.2022	Mahatama Buddha Samaj Kalyan Inter college, Bhati, Mau
03	12.05.2022	Shama Institute technology
04	26.06.2022	Prathamik vidhyalay- Yusufpura
05	26.06.2022	Madhyamik Vidhayalay - Mugalpur

Programme – Awareness through ICE Material.

ICE material continue activities has been carried out last 6th month from April 2022 to October 2022. The activity of ICE material is carrying out daily to enhance the spread of wide presence of CHILDLINE in Mau district. Lots of effort are made through daily distribution of pamphlets to each passenger presence from platform 1to platform 4.Beside this pamphlets, flex, Calendar and sticker pasting activities is also carried to railway premises, Bus stand, Market, Religious place, Garden, Dhaba, School, institutes, Villages, Adolescence. The work of CHILDLINE 1098 number is explain to each and every person and according to them this is the great service Mau district to help the 0 to 18 year children. CHILDLINE 1098 is a phone number that spells hope for millions of children across India. It is a 24-hour a day, 365 days a year, free, emergency phone service for children in need of aid and assistance. We not only respond to the emergency needs of children but also link them to relevant services for their long-term care and rehabilitation. To them how the CHILDLINE 1098 number work explained i.e. the call 1st -reach to the centre, 2nd transacted to sub centre according to area,3rd once the CHILDLINE is involve in the case they help the child involving various stakeholder. ICE material is also distributed in the train which arrived

on any platform. And this activity is also currently on going to spread awareness about CHILDLINE in Mau district.



Programme- Meeting in Village for awareness of CHILDLINE.

On Friday date 1.7.2022 a big group meeting was organized where the people of village like women, men, Adolescence, Pradhan came to the meeting .The meeting start by giving the introduction. During the meeting the main agenda of the CHILDLINE to know the availability of CHILDLINE 1098 number in their own district Mau .In the meeting people were informed that CHILDLINE supported by Women and Child Development ministry and Child line India Foundation. With the help of IEC material calendar the important of important of CHILDLINE work was explained. Child line member explain that it is a toll free number which help the child 24x7 day and night. CHILDLINE mainly work on child related problem like-Missing child, Child sexually abuse, Child lost, Child labour, Child Education, Child right and child protection, Child marriage etc. Child line is nation's first, 24 hours emergency free phone service for the children in need of care and protection. Any child or Adult can dial 1098 to access this service. At last people appreciate the work of CHILDLINE and very please to Know availability of this service which work in Mau .They also promise if they find any such child who need care and protection they will help them by calling 1098 number and also make sure to spread it to other people. By giving the IEC material the meetings end.



g)Programme- Awareness among Children on platform.

On 6th July 2022 a huge crowd of school, children Football team was presence on the platform .During the outreach this group was found and after talking to the coach to explain about the important of CHILDLINE team demonstrated a small meeting with help of ICE material. It was still time to come train so by not taking the much time ,children were acknowledge about the important of CHILDLINE and work done by the CHILDLINE. The children were grown up so it was not so does not take much time to explain about the emergency no 1098 .The full team was were very supportive and were very eager to know about the CHILDLINE helpline number. It was explain that CHILDLINE 1098 is 24 x7 day and night emergency services which help the children who need care and protection. CHILDLINE deal with the age group 0 to18 year children only.

To put it simply, the work of CHILDLINE was explain, it includes several stages which are as follow-

- Call 1098- Any child or a concerned adult can dial the CHILDLINE 1098 helpline, which operates night and day.(Means 7days 24 hours
- Connect to the CHILDLINE Centre- The call is received by the CHILDLINE centre where details about the situation are carry out.
- Rescue in 60 minutes- Once CHILDLINE has enough details about child or children in distress, the CHILDLINE team rushes to help the child.
- Intervention- Once CHILDLINE intervenes to help the child it works with multiple stakeholders such as police, government hospital.

Various problem through which CHILDLINE deal such as CHILDLINE mainly work on child related problem like-

- Missing child
- Child sexually abuse
- Child lost
- Child labour
- Child Education
- Child right and child protection
- Child marriage and many more etc



Number of query of children was also resolve. At last ICE material pamphlet and sticker were given to show and recognized to their guardian and friend and spread the awareness of CHILDLINE in their own city Mau. At last children thanks for knowing the emergency child helpline number.

Programme - Open house meeting with children in village along guardian.

On date 26.7.22 a small open house meeting was organized in a Mushahar Basti, place-Vill- Semri Jamalpur, block Ghosi, Dist Mau were a group of backward people live with unaware of CHILDLINE 1098 free helpline number available by the government for the children .Before starting the

meeting a innovation was conducted that is Growth monitoring of Child. CHILDLINE weighted each and every child and make data to show the physical health condition of children and also to attached them with government service available for children in village like regular immunization on time, AWW, Primary school.

After completing growth monitoring a group meeting was organized this was directed by Project director, and Team member. During meeting Project director communicated helpline number 1098 which is available in Mau district 24 hours x 7 days which help the 0 to 18 years .Team member explain ,how CHILDLINE 1098 work . He acknowledge –

- Call on1098– Any child or a concerned adult can dial the CHILDLINE 1098 helpline, which operates night and day. (Means 7days 24 hours
- Connect to the CHILDLINE Centre– The call is received by the CHILDLINE centre where details about the situation are carry out.
- Rescue in 60 minutes– Once CHILDLINE has enough details about child or children in distress, the CHILDLINE team rushes to help the child.
- Intervention– Once CHILDLINE intervenes to help the child it works with multiple stakeholders such as police, government hospital.

After that children growth monitoring data was conclude which show that CHILD physical growth care is necessary and to know the proper growth every month growth monitoring is necessary. This can be assure by VHND (Village Health Nutrition Day) held every month in village for 0 to 5 years child. Education is also very necessary for the children so it was also assure people to send their children to school. This was the best innovation because people understood the important of growth monitoring and know the CHILDLINE helpline number 1098. Number of query were asked at end of the meeting like does CHILDLINE work for any problem of child 0 to 18 years, does it discriminated between higher and lower class, will it work for poor people .Yes, it work without any discrimination. At last for the continued growth monitoring linked with VHND (Village Health Nutrition Day) to know the proper growth of their child.



Programme- Review meeting with a member U.P State commission for protection of Child Rights.

On date 21.7.2022 Thursday a meeting was organized with Chief officer Member Mr. Ashok Kumar Yadav, U.P State commission for protection of Child Rights officer and chief development officer , Mau includes ..

- Bal Kalyan Samiti
- Zila Probation Adhikari
- Zila Basic Shiksha Adhikari
- Bal Kalyan Samiti, Balika grih Prabandhak
- Bal Shishu Girah Prabandhak
- One Staff Center
- Zilla Bal Sanrkasan Ikai
- Member Kishor Nyayalay Board



The meeting start with the introduction of each and every officer present in the meeting . Mr. Ashok Yadav took information from the people coming from all the department about the way of working and also asked them to submit a data. Each and every department presented its data and explain the working process and Difficulties arrived during the working process number of questioner asked by the Mr. Ashok Yadav which was verify each and every department in which CHILDLINE also presented their data and explained the process of working and how they help the children in various condition at a different stage with the help of various stake holder in Mau District . At last he peruse that Mau district working condition is better than other District. He conclude the review meeting with the same dedication and instructing to do better work in future.

i)Programme- Different innovation to aware Passenger in train.

In the month September from date 19.10.22 a new concept of innovation has been functional every day on the departure of train by the CHILDLINE team member. The main concept behind this to make recognized each every passenger sitting near the window from different station. The concept is small but behind this a large concept of awareness is hiding. This awareness process is something like this, two CHILDLINE team member hold the banner and stand some away from train when all passenger be sitted and train are in position to departure then passenger sitting on the window side look at the banner especially number 1098 and discuss with each other for awareness of this number .Perhaps by which awareness spread one to two and two to four and four too many. This awareness concept is been carry out from platform no 1 to 4. This required hardly few second and put a imaginary concept of learning. This imaginary concept put directly impact on passenger and to know information about CHILDLINE helpline1098 number through Google search or by discussing.



i)Programme- Celebrating Children's Day and awareness on CHILDLINE 1098.

As we know children's day reminds us the birth of Pandit Jawaharlal Nehru ,country first Prime Minister. This day is celebrated in various ways in various educational institutions and organization .On this day to recognized the CHILDLINE among the children a drawing competition was organized base on topic related to child.

Plan and schedule of activities

Sr. No	Place	Activities	Time	Name of Member
1.	Amar Bahadur Convent School	Drawing Competition	8.30am-12pm	Mala,Panchdev,Fauziya,Savita, Anoop
2.	Bal Shishu Mandir Junior High School	Drawing Competition	9am -12pm	Avanish,Harinarayan,Archana ,Asif,Savita



Last year Children's Day, Railway CHILDLINE Celebration on Station so this year .

organization decide to celebrated in school through organizing "Drawing Competition". The whole school along with student work hard to organize Drawing Competition. In School Amar Bahadur Convent School, Railway CHILDLINE reaches on time and distributed the drawing paper bundle to class teacher, to distribute among the children. The Children were very excited because this was something special done for them in school on Children's Day. The class was divided into two group .In First group class Nursery to 5th and in Second group class 6th to 12th.

Topic

Sr.No	Class	Topic
1	Nursery -5 th	Child right , children day (Nursery class –UKG drawn according their choose)
2	6 th -12 th	<ul style="list-style-type: none">• Child right,• Save girl,• Child labor

In Bal Shishu Mandir Railway School same procedure was carry out but only one group was formed i. e. class 1st to 8th. And topic was Child right and Children's Day. In both the school competition was carryout properly and competition end at 11 am. And finally after selected the best drawing prize was distributed

Among the children. At last children were aware about the CHILDLINE work and recognized them CHILDLINE 1098 number so that if they found any child who need care ,support and help or even if they are in any problem they can provide help by calling the toll free number 1098. At last cakes and sweets were distributed among the children.



Programme- Promenade awareness activity on Children Days

CHILDLINE Railway Mau ,on 14th November, Children day promenade awareness activity carry out from platform to Bus Stand. The main agenda behind this activity, to make pupils aware that CHILDLINE Railway work for 0 to 18 years Children care protection and support. While begin the activity a brief description of CHILDLINE work on platform was given. Promenade activity was organized with government authority body like station superintendent, RPF, GRP, Chief ticket

inspector, Enquiry Stop, Vendor, Cleaning Stop, passengers, CHILDLINE team and young social volunteer



Promenade start from platform no- 1, by holding the flag, station superintendent departure the promenade by showing the green flag with all the above mention authority body. During this movement, from the station superintendent's office to the bus stand while visiting the entire platform and railway premises. CHILDLINE pamphlets was distributed in again to recognized the passenger that CHILDLINE is actively working on platform no 1 and if they found any children who need care protection and support they can call toll free no 1098 without fear any time. Than in the railway primes promenade activity was carry out and pamphlets was distributed same CHILDLINE team when to the Bus Stand and distributed the pumplets.

Benefits of Promenade are-

1. A huge passenger becomes aware about the present of CHILDLINE in Mau city- it made lot of people view and understand its important.
2. Complete information about toll free service number 1098.
3. Phone testing- To check the it work 24 hours and provide service to children 0to18 years.
4. Created a volunteer-Number of vendor interested to actively participate.
5. Auto rickshaw, E-rickshaw, biker also become aware.
6. Many children aware about CHILDLINE, Child Right and Child related Issue.
7. It is a good way to recognize the CHILDLINE.
8. Government body involvement.
9. It draws attention to the issue.

10. To get people talking-The most important work of a rally is in the conversations that happen after it.

Thus this promenade awareness activity provide number of benefit and awareness among the people.

Programme- Awareness Sunbeam school children on CHILD helpline number 1098

On, Thursday morning 1st of December 2022 a huge crowd of 100 children from school Sunbeam arrived on Mau platform for to know the available facilities on Mau Platform .It was a wonderful activity with the children after a long period of covid-19 and children were very excited to know each and every services available on Mau Platform for passenger and children. To empower the children with full of knowledge R.P.F tem ,Station Superintendent and CHILDLINE team play very important role. The outreach journey of children begin from the platform no 1 to washing pit CHILDLINE also assure the available service CHILDLINE 1098 which is also available Child Help Desk on platform 1. Co-ordinator brief the full knowledge about CHILDLINE that is-CHILDLINE 1098 is a phone number that spells hope for millions of children across India. It is a 24-hour a day, 365 days a year, free, emergency phone service for children in need of aid and assistance. We not only respond to the emergency needs of children but also link them to relevant services for their long-term care and rehabilitation.



Query by Children

- a. Whom does CHILDLINE help?
 - CHILD LINE help 0 to 18 years children.
- b. How CHILD LINE help line number work?
 - The CHILDLINE helpline number is operated by child line contract centers (CCC) in five location- Mumbai, Bangalore, Chennai, Kolkata and Guru gram . All the call to 1098 are received in these 24x7 call centre .than from call center ,relevant calls are routed to the collaborative support NGO of the respective city and the police is informed if required.
- c. What is purpose of Child line?

- Child line is open every day and is for all children and young people up to and including the age of 18.
- You can talk with Child line's 24-hour Support Line in confidence, about anything that might be on your mind, and we won't judge you, give out to you or tell you what to do.
- We're here to listen and we'll help you to figure out the best solution for you.
- We try to empower, support and protect young people like you every day.
- You can contact Child line for free at any time of the day or night

d. What reason do children can call CHILDLINE?

Ans. - There are many reason for which they can call child line Helpline number like – Any child who have missed from parent, run away children, Medical Help, physical help, family related issues, child labour, child trafficking, lost child ,child need counseling etc. Child can call for any reason who need care, support and rehabilitation.

f. Can 4th std class can also take help of this helpline number?

Ans. – Yes, any child who are able to speak and aware of 1098 number can call and take help. Pamphlets was distributed to each and every children along with teachers and some children also note down this number 1098 on their dairy which they have taken along with them. CHILDLINE help the child.

Programme - On the occasion of National Youth Day, children were made aware of sports and health by giving football by Railway Child Line Mau.

Place – Nava Pura Mau.

On 12 January 2023 on National Youth Day, the Child Line team organized a awareness with youth in village Nava Pura. The main agenda of awareness went to the playground about informing the children on child rights, child labor , Child Abuse, Child Trafficking, Child Marriage, and Availability of CHILDLINE in Mau City. Children were also given information about health and sports along with awareness All India Child Help Line Number 1098. It was explained to the children that in today's environment, when the world is passing through a fearful situation like Covid19, it is necessary to strengthen the immunity so that the body can be adapted to the changing health conditions. One of the best ways to keep the healthy body is sports and proper exercise. Along with this CHILDLINE aware the Children if they find any Children who need care and support can call Free emergency Helpline Number 1098 and provide help. Along with awareness whole team play football in ground and boosted them to help the children who are trouble and spread the information about 1098 acknowledgment area. The youth thanked for football, receiving information and promise to help needy children.



Programme – ‘Child Line Se Dosti’ week begins in Mau, Organized Signature campaign for friendship with CHILDLINE.

Place – Mau Railway station.

14th November is the day on which children day is celebrated and full week is consider dosti week . Keeping this thing in mind CHILDLINE railway Mau organized signature campaign from 14 Nov to 20 Nov on platform no 1. While importing the programme all the railway authority Like station Superintendent, R.P.F, G.R.P, Chief ticket Inspector; Enquiry member, cleaner Supervisor, vender ,Child Welfare Committee and many passenger took part in it to make friendship with CHILDLINE. A pledge was also taken by the Railway officials and promises was made that they will stand by the kids whenever in need of care and support.

The Child Line Dosti week marked various programmes, which will also include awareness about developing a friendly approach towards children who need care; support and restoration. For more awareness during full week pamphlets was distributed among the passenger to acknowledge them if the find any child who need any care and support they can make a call CHILDLINE Helpline No 1098. Signature campaign made many passenger to stand and read, and from their soul, they were involve and done signature. This was a unique way which attract the passengers in and outgoing to overview ,and become aware about the Railway CHILDLINE service available on Mau station which provide care and support to 0 to 18y Children.



Programme- Awareness of CHILDLINE with IEC material in religious place .

Place –Sitala Mandir Mau

On 18 February 2023, occasion of Shiv ratri, the Child Line Team spread awareness in Sital mandir and historical Shiv Barat of Mau district with huge crowd and with help of pamphlete team talked to the people there. Child Line team explained that this All India Child Helpline Number work for 0 to 18 years needy and care child. In huge crowd, 1098 is a toll free emergency service for 0 to 18 years children ,CHILDLINE work on the following issues like Child Labor, Run way, Medical Help, Child Abuse Parents Asking Help, Child Marriage, Trafficking, Begging etc aware. Most of the Children are still not aware about Child Line, after knowing this number expression of

happiness were seen on child faces. The Children told that now whenever we need, we will take the help of Child Line like a friend .

In this occasion people from all corner of Mau come to worship with full of devotion and enthusiasm take advantage of this awareness of CHILDLINE was spread in Sitala Mandir .In the mandir interaction with police, pandit and store service was made. Also people standing in line ICE material pamphlets were distributed to recognize the CHILDLINE 1098. CHILDLINE team put their full effort to reach each and every person and aware them.



Programme- National Girl Child Day and Awareness

Place – Railway station and Nizamuddin Pura.

On 24th January 2023 in the Railway premise and Nizzamudinpura CHILDLINE team celebrated National Girl Child Day with passenger and some school children also acknowledge them important of education for girl and aware them with the emergency Child help number 1098. On this day is, to speared awareness about the gender based discrimination that girl face on our society and to bring change in the attitude towards girl CHILDLINE team also explain the passengers that education is very important for both girl and boy so there should be no discrimination and equal right and education should be provide so that girl can be self dependent and able to fight difficulties and also enhance the position in society development .Because in world today education is such an important sward that can kill any difficult situation. Passengers were told that the Government of India has taken several steps over the years to improve the condition of girls. Several campaigns and programmes such as Save the Girl Child, Beti Bachao, Beti Padhao, free or subsidized education for girl child, reservation for women in colleges and universities have been initiated to reduce this discrimination.

Passenger took it in positive away .Along with it pamphlet was distribute and also aware passenger that if they found any children who need care and support can call 24 hours day and

night helpline number 1098 which is available on platform no 1. In Nizamuddin Pura on this day, school going child were motivated with daily routine i.e CHILDLINE team also visited a coaching institute located in Nizamuddin Pura and informed the children about Girl child rights, importance of girl education, health and nutrition also informed the children about child helpline on which the whistleblowers can report about the children in distress. Apart from this, along with the passengers, the children present with them were also motivated and they were inspired to do the right thing by the following i.e

- Wake up Early in the morning- Good health, feel happier ,time management, concentration, extra time
- Exercise daily in the morning- to increase energy level.
- To be punctual- it is important to be on time for class. Punctuality is key in order to ensure that everyone has a fair chance to be heard.
- To be respectful- It is important for students to be respectful of their teachers and fellow students.
- To be in the best of behavior maintain discipline in the class as well as in school.
- CHILDLINE explained by giving examples of women like Gargi, Apala to be dedicated towards the goal.
- The girls were told that how today women are going ahead of men in the present era, examples of prominent women personalities of the world were also given.
- CHILD LINE also told about the schemes being run by the government in the interest of children and was made aware of the efforts of the government for equality.
- Discussing child marriage, people were told to help them by calling 1098 for the protection of such children.



Innovations in CHILDLINE:

- a) Growth monitoring of child to assure the proper growth of child .
- b) Volunteer Registration on Whatsapp Group and awareness about child line and her rights so that more help can be provided to children who need care and support.
- c) Playing football with village children for good health.
- d) Photographing children with placards
- e) Signature Camping
- f) Organized Competition
- g) Raising awareness by standing with a banner

A Few Case Studies:

CASE-1

Family Related Issue

This case was received by the caller child mother that due to family issues her in- law is not giving her 1year child name Divyashi and asking her to leave home. CHILDLINE first provide help to call mahila desk 1090 for emergency help at night. Childline team reach the village Imaiamala in-law house. And talk to the family about the issues but the family, simplify say there is such kind of problem . Child mother said they are telling lie. This all was family issue problem between mother – in-law and sister-in –law. To overcome the problem a gram panchayat meeting was organized where all the problem face by child mother and problem of in-law-mother where discuss and solve. At the gram panchayat gave the decision that child will stay with his mother along all family member in the house nobody can spread them and all the problem between them were also solve. Thus this way a CHIDLINE help the child not to spread from the family and also reunite the family member.

CASE-2

Problem – Badly beaten by teacher

A grown up child studying faced Child Abuse problem in class 10th in school file case against the school teacher that for his small mistake teacher use the rulers scale and beat him badly because of which there is swollen in his hand . CHILDLINE reach the school and made the parents of child, child, teacher, Principle and CHILDLINE teams sat together in principle office. Child explain the mistake done by him .Guardian say he has not done a big mistake for which such kind of punishment must be given .CHILDLINE make the principle to notice the mistake done by the class teacher and if a quick action is taken by the child than the teacher can face the problem. Principles understand the mistake done by his school teacher and agree that such issue will not create in school again. Teacher was also very sorry for his rude behavior with child and assures that he will never beat the child very rudely. Thus the child forgives the teacher and thanks the CHILDLINE to provide him support in time of need.

CASE-3

Run away child

On evening CHILDLINE Railway received a case that a girl is found whose brother left her on the bus stand and when home alone and she is not able to trace her address and mobile number. CHILDLINE reach the location to trace the case and show a very innocence quite girl sitting on the facing some issue of family because of his brother has left him.GD was prepared and finally brought to office. Firstly CHILDLINE investigated the girl whether she is having anything in his dress of pocket through which her address can be found but anything was there. The girl was so smart that she has tied her dupata very tidily on her wrist which was not visible from the upper side. Inside the dupata on wrist she was hiding a small pouches in which Aadhar card and some money was there .Thus it make sure that this girl is hiding something. Then proper counseling was done in which the girl said she run away from home to meet her boyfriend on railway station and want to married him. She was studying in class 8ththis mean she is not adult. To prove herself adult she has made correction in Aadhar card. After long counseling she gave the mobile no. which was his boy friend and not ready to go home. With some link in Ballia girl address was found and aware about his presence in Mau district and safe here. After long counseling it was made understood to girl that she was going on the wrong path, this is the stage of study and to become something not to married. Further all the legal process was carried out .And girl was given to guardian .Guardian thank the CHILDLINE for her safety from unaware world.

CASE-4

Child Lost

The child was weak in studies while the family members were asking him to go for tuition. Due to being asked by family members to go to study, the child went to his grandmother's house without informing his parents. After staying at grandmother's house for 2 days, grandmother decided to take child to his aunt house. While coming to Aunt House, according to the child's statement, his hand was left, due to which he got separated. According to child, no one gave him a phone to call, so he spent a night in a drain pipe lying on the road. The next day at night the police caught him during patrolling, after which he was brought to the police station. Child line was informed by police for proper protection. The team visited Police Station and the child was taken under supervision and after completing the entire further process, was handed over to the family members through the Child Welfare Committee.

Case -5

Child Lost /Attraction to city A mentally retarded aunt named Choti was playing with her two nephews, While playing she lost her way and reached Mau with the children by train. She was not able to understand anything properly due to her mental condition. The boys were also unaware of present problem and location Due to small age. All these were seen by the CHILDLINE while wandering at the station from where the child line team Rescue for proper protection. According to children they felt that their aunt was taking them to visit a temple, they were unable to understand the present circumstances. On the basis of the information received from the children, the relatives were traced through GRP and after completing the entire process, both the children were handed over to the relatives through the Child Welfare Committee. Guardian was thankful for CHILDLINE for Helping in the Child in difficulties

Organization deal all the cases with full accountability and transparency by involving all government officer like DM, DPO, CWC, RPF ,GRP, OSC, Zilla hospital, Mahila Hospital.

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Programm Picture 1. Nutrition and Pre-schooling program



1- Rahat Support Program



