

# ANNUAL REPORT

## 2021-2022

### Amar Shaheed Chetana Sansthan

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**Amar Saheed Chetna Sansthan** was established with a purpose of empowerment of the poor communities in 1989. The founding father of the organization was quite influenced by Mahatma Gandhi's philosophy and thoughts. He held the belief in equality and the social justice. This was the reason he started the first social work from his on village and remained there even though he got several opportunities to work outside of his village and the District. His inspiring source was Baba Raghav Das Shikshan evam Sewa Ashram, Barhaj.

A Need Assessment study was undertaken in Gorakhpur town and surrounding sub-urban and rural areas of Gorakhpur district in order to assess the prevalent situation of HIV/AIDS in high-risk population in the area and their population. The study was conducted by with technical and financial support from U.P. State AIDS Control Society (UPSACS), Lucknow . The period of the study was one month commencing from February18, 2008 and it concluded 18 March 2008. The need assessment study revealed following urgent requirements to be carried out among HRGs of Mau District:

- Their behavior with regard to high risk and unsafe sexual practices and a need to change and effectively change their behavior.
- Spread the use of condoms among MSM & TG in their every sexual encounter for commercial/non-commercial purpose.
- Create awareness about STIs/STD/HIV/AIDS among them in a subtle manner so as no panic of HIV/AIDS arise among them.
- Provide STI/STD care services to them and create a friendly environment so that they are not hesitate to treat their STDs from qualified doctors.

Keep in mind above requirements, organization have implemented TIs project in a identified area of the Gorakhpur District with high risk groups to reduce morbidity, mortality and impact of epidemic. During the programme, our organizational staff interacted to HRGs and found out that they are unawares and involve unsafe sexual practices and number of such individual are in high risk. Mostly cases are not coming in light because of socially causes, so TIs Project importance have become more useful for mankind.

### **3. Review of Past 1 Year Work (Maximum 1 page):**

After the completion of Project, organization had organized a staff meeting and self appraisal of previous year work was initiated. Besides all above challenges we have achieved almost every target and we can see achievement in the following table –

**FSW, MSM, IDU**

No	Area	Indicator	Target	Result
1.	Out reach	Estimated No. of HRGs (based on mapping)	200 FSW	• # of 538 FSW Registered. Active population is 363 only. New Registration during Years 68.
			100 TG	• # of 240 TG Registered. Active population is 190 only New Registration during Years 62.
			100 MSM	• # of 178 MSM Registered. Active population is 128 only New Registration during Years 16.
			250 IDU's	• # of 491 IDU's registered. Active population is 332 only New Registration during Years 63.
2.		No. of HRG ever contacted (at least once) with project services.	100 % of the target (As per MOU). 200 FSW	• # of 363 FSW contacted
			100 % of the target (As per MOU). 100 TG	• # of 190 TG contacted
			100 % of the target (As per MOU). 100 MSM	• # of 128 MSM contacted
			100 % of the target (As per MOU). 250 IDU's	• # of 332 IDU's contacted
3.		% Regular contacts (HRG met and given any project services at least twice in a month)	80% for TIs in 3 <sup>rd</sup> year of implementation 160 FSW	• # of 289 FSW regular contact with us.
			80% for TIs in 3 <sup>rd</sup> year of implementation 80 MSM	• # of 103 MSM regular contact with us.
			80% for TIs in 3 <sup>rd</sup> year of implementation 80 TG	• # of 116 TG regular contact with us.
			80% for TIs in 3 <sup>rd</sup> year of implementation 200 IDU,s	• # of 284 IDUs regular contact with us.
4.		% of hotspot sites have updated micro plan	All hotspots have a micro plan updated on quarterly basis	• # of 12 hot spots site of FSW have updated in 4 Micro Plan During 3 Month at hotspot level
			All hotspots have a micro plan updated on quarterly	• # of 9 hot spots site of MSM have updated in 4 Micro Plan During 3 Month at hotspot level

			basis	
			All hotspots have a micro plan updated on quarterly basis	<ul style="list-style-type: none"> <li>• # of 9 hot spots site of TG have updated in 4 Micro Plan During 3 Month at hotspot level</li> </ul>
			All hotspots have a micro plan updated on quarterly basis	<ul style="list-style-type: none"> <li>• # of 18 hot spots site of IDU's have updated in 4 Micro Plan During 3 Month at hotspot level</li> </ul>

5.	NSEP	% of HRG who are injecting daily are provided at least one needle and one syringe every day	100% of injecting daily identified HRG  200 IDUs estimated	<ul style="list-style-type: none"> <li>• # of 97641 syringes and 182248 needle distributed in community for safe injecting.</li> <li>• # of 284 IDUs regular contact for one needle and one syringe but 332 IDUs has been provided NSEP service for this year.</li> <li>• # of 10000 Swab distributed to 250 HRG</li> </ul>
6.		% of needle syringe returned– “needle and syringe exchange rate”	80 % for TIs in 3 <sup>rd</sup> year of implementation	<ul style="list-style-type: none"> <li>• # of 83. % needle and syringe returned by HRG.</li> <li>• # of Syringe 171603 &amp; needle 121075 returned against distribution.</li> </ul>
7.	STI Care	% of HRG visited STI clinic	35 % for TIs in 3 <sup>rd</sup> year of implementation in FSW	• # of 7 FSW HRG treated and checkup to syndrome case .
			35% for TIs in 3 <sup>rd</sup> year of implementation in MSM	• # of 6 MSM HRG treated and checkup to syndrome case .
			35% for TIs in 3 <sup>rd</sup> year of implementation in TG	• # of 2 TG HRG treated and checkup to syndrome case .
			35% for TIs in 3 <sup>rd</sup> year of implementation in IDU's	• # of 4 IDU's HRG treated and checkup to syndrome case .
8.		% of HRG visited STI clinic for RMC	70% for TIs in 3 <sup>rd</sup> year of implementation  140 FSW estimated	<ul style="list-style-type: none"> <li>• # of 1025 FSW HRG treated and checkup. 1<sup>st</sup> time 361, 2<sup>nd</sup> time 332 3<sup>rd</sup> time 190, 4<sup>th</sup> Time 142 RMC Don..</li> <li>• # of 595 FSW HRG treated in Govt. DH.</li> </ul>
			70% for TIs in 3 <sup>rd</sup> year of implementation	• # of 449 MSM HRG treated and checkup. 1 <sup>st</sup> time 117, 2 <sup>nd</sup> time 117 <sup>rd</sup> time 117, 4 <sup>th</sup> Time 98 RMC Don.

			70 MSM estimated	• # of 253 MSM HRG treated in Govt. DH.
			70% for TIs in 3 <sup>rd</sup> year of implementation	• # of 482 TG HRG treated and checkup. 1 <sup>st</sup> time 161, 2 <sup>nd</sup> time 128 <sup>rd</sup> time 110, 4 <sup>th</sup> Time 83 RMC Don.
			70 TGs estimated	• # of 351 TG HRG treated in Govt. DH.
			70% for TIs in 3 <sup>rd</sup> year of implementation 175 IDUs estimated	• # of 904 IDU's HRG treated and checkup. 1 <sup>st</sup> time 314, 2 <sup>nd</sup> time 302, 3 <sup>rd</sup> time 180, 4 <sup>th</sup> Time 110 RMC Don. • # of 493 IDU's HRG treated in Govt. DH.
9.		% who come for syphilis screening at least once in the year	25% 75 FSW estimated	• # of 486 Time FSW tested. • # of 2 FSW found positive
			25% 50 MSM estimated	• # of 230 Time MSM tested. • # of 0 MSM found positive
			25% 50 TG estimated	• # of 268 Time TG tested. • # of 0 TG found positive
			25% 25 IDUs estimated	• # of 462 Time IDU's tested.
10.		Number of HRG who received abscess management in the month	10 % for TIs in 3 <sup>rd</sup> year of implementation 10 IDUs estimated	• # of 25 IDUs treated for abscess management
11.	<b>Condoms</b>	Percentage of HRG received condom from Project as per estimated demand	100% of estimated demand 118220 approximate distributed of FSW	• # of 101060 free condoms distributed in community • # of 0 CSM condoms distributed in community
			100% of estimated demand 22406 approximate distributed of MSM	• # of 18728 free condoms distributed in community.
			100% of estimated demand 25092 approximate distributed of TG	• # of 20623 free condoms distributed in community.
			100% of estimated demand 8277 approximate distributed of IDU's	• # of 8106 free condoms distributed in community
12.	<b>Linkages</b>	% of HRG referred twice during the year to ICTC	80% for TI in the 3 <sup>rd</sup> year of intervention 160 HRG estimated	• # of 595 Time FSW referred checkup to ICTC for checkup 100% achievable
			80% for TI in the 3 <sup>rd</sup> year of intervention 80 HRG estimated	• # of 253 Time MSM referred checkup to ICTC for checkup 100% achievable
			80% for TI in the 3 <sup>rd</sup> year of intervention 80 HRG	• # of 351 Time TG referred checkup to ICTC for checkup 100% achievable

			estimated	
			80% for TI in the 3 <sup>rd</sup> year of intervention 200 HRG estimated	<ul style="list-style-type: none"> <li>• # of 493 IDUs 1<sup>st</sup> time referred checkup to ICTC for checkup 98% achievable</li> <li>• # of 67 IDU's Already positive.</li> </ul>
13.		% of HRG tested twice for HIV at ICTC	60% for TI in the 3 <sup>rd</sup> year of implementation 90 HRG estimated	<ul style="list-style-type: none"> <li>• # of 595 FSW tested to ICTC.</li> <li>• # of 1 found HIV positive.</li> </ul>
			60% for TI in the 3 <sup>rd</sup> year of implementation 60 HRG estimated	<ul style="list-style-type: none"> <li>• # of 253 MSM tested to ICTC.</li> <li>• # of 1 found HIV positive.</li> </ul>
			60% for TI in the 3 <sup>rd</sup> year of implementation 60 HRG estimated	<ul style="list-style-type: none"> <li>• # of 351 TG tested to ICTC.</li> <li>• # of 4 found HIV positive.</li> </ul>
			60% for TI in the 3 <sup>rd</sup> year of implementation 60 HRG estimated	<ul style="list-style-type: none"> <li>• # of 493 IDUs tested to ICTC.</li> <li>• # of 67 IDU's Already positive.</li> <li>• # of 4 found HIV positive.</li> </ul>
14.		% registered at ART (of those tested positive)	100% 67 IDUs estimated	<ul style="list-style-type: none"> <li>• # of 1 MSM, 0 TG, 17 IDUs have been registered at ART center.</li> <li>• of 1 HRG / FSW have been registered at ART center.</li> </ul>
15.		% registered at TB/DOTS centers (of those diagnosed)	100% FSW	• # of 1 HRG / FSWs have been registered at DOTS center
			100% MSM	# of 1 HRG / MSM have been registered at DOTS center
			100%TG	# of 0 HRG / TG have been registered at DOTS center
			100% IDU's	• # of 17 HRG / IDUs have been registered at DOTS center.
16.	Detoxification	% of HRG referred to detoxification	5 % for TI in the 3 <sup>rd</sup> year of implementation	• # of 5 IDUs have been follow-up detoxification by TI Counseling.
17.	<b>Enabling Environment</b>	Crisis management team formed.	20% of violence reported have been addressed- for TI in the 1 <sup>st</sup> year of implementation (FSW)	<ul style="list-style-type: none"> <li>• # of 04 Program Management communities meeting healed with 29 FSW Join at DIC.</li> <li>• # of 06 DIC Management Community meeting healed with 35 FSW Join at DIC.</li> <li>• # of 9 Crisis Community meeting healed with 57 FSW Join at DIC. During the project period 9 crisis solved.</li> </ul>
			20% of violence reported have been addressed- for	• # of 04 Program Management communities meeting healed with 16

			TI in the 1 <sup>st</sup> year of implementation (MSM)	<p>MSM Join at DIC.</p> <ul style="list-style-type: none"> <li>• # of 06 DIC Management Community meeting healed with 29 MSM Join at DIC.</li> <li>• # of 9 Crisis Community meeting healed with 16 MSM Join at DIC. During the project period 6 crisis solved.</li> </ul>
			20% of violence reported have been addressed- for TI in the 1 <sup>st</sup> year of implementation (TG)	<ul style="list-style-type: none"> <li>• # of 04 Program Management communities meeting healed with 15 TG Join at DIC.</li> <li>• # of 06 DIC Management Community meeting healed with 14 TG Join at DIC.</li> <li>• # of 9 Crisis Community meeting healed with 26 TG Join at DIC. During the project period 6 crisis solved.</li> </ul>
			50% of violence reported have been addressed- for TI in the 1 <sup>st</sup> year of implementation (IDU's)	<ul style="list-style-type: none"> <li>• # of 04 Program Management communities meeting healed with 45 IDU's Join at DIC.</li> <li>• # of 06 DIC Management Community meeting healed with 56 IDU's Join at DIC.</li> <li>• # of 17 Crisis Community meeting healed with 25 IDU's Join at DIC. During the project period 5 crisis solved.</li> <li>• # 14 N/S Destroy Community healed with 72 IDU's at DIC.</li> </ul>
			Stack holder Participation in Crisis	<ul style="list-style-type: none"> <li>• # of 04 Program Management , 15 DIC Management, 35 DIC meeting, 26 N/S Destroy 25 Event, 49 Crises communities meeting healed with 373 Stack holder at DIC.</li> <li># of 02 Stockholder analysis meeting done with 48 participation.</li> </ul>
			Advocacy	<ul style="list-style-type: none"> <li>• # of 37 FSW, 63 MSM, 38 TG and 97 IDU's participate joined in 30 Advocacy meeting.</li> </ul>
18.	<b>Comm unity Mobili zation</b>	% of hotspots where group meetings were organized with at least 10 HRGs.	In 80% of the FSW hotspots group meetings were conducted in	<ul style="list-style-type: none"> <li>• # of 789 participated joined in 60 hot spots groups meeting held in this year.</li> </ul>
			In 80% of the MSM hotspots group meetings were conducted in	<ul style="list-style-type: none"> <li>• # of 178 participated joined in 28 hot spots groups meeting held in this Year.</li> </ul>
			In 80% of the TG hotspots group meetings were conducted in	<ul style="list-style-type: none"> <li>• # of 145 participated joined in 21 hot spots groups meeting held in this Year.</li> </ul>
			In 80% of the IDU's hotspots group meetings were conducted in	<ul style="list-style-type: none"> <li>• # of 860 participated joined in 68 hot spots groups meeting held in this Year.</li> </ul>

19.		Number of meetings/event s held with more than 50% of the HRG	Twice in a year to FSW, MSM, TG and IDU's	<ul style="list-style-type: none"> <li>• # of 03 community event has been done in this Year.</li> <li>• # of 01<sup>st</sup> community held on 26<sup>th</sup> Januray 2017 as Community Meeting at DIC. 2<sup>nd</sup> community event held on 1<sup>rd</sup> Dec. 2016 and 3<sup>rd</sup> is 15<sup>th</sup> August 2016.</li> <li>• # Of 125 FSW, 76 MSM, 33 TG, 62 IDU's and 62 other population join during all 3 Community Event and awarded.</li> </ul>
20.		Meeting at DIC level	Two meetings per month in DIC with 30 – 40 HRGs with FSW, MSM and IDU's	<ul style="list-style-type: none"> <li>• # of 64 MSM, 51 TG and 242 FSW participant join 12 meeting have been held at DIC level.</li> <li>• # of 339 IDU's participant join 12 meeting have been held at DIC level.</li> <li>• # of 22 Staff join all DIC level meeting.</li> </ul>

### **Challenges-**

- ❖ Having problem during IPC session (Truckers of other state.)
- ❖ Having problem to gather truckers in one place for IPC.
- ❖ Sites are distant so monitoring at sites are difficult.
- ❖ Truckers with different languages are hasitate to join with our program.
- ❖ Transporting agencies are neglect to join meeting at Ti level because of their busy schedule.
- ❖ Facing Budget Problem at every step due to delay by UPSACS.

### **How to Addressed –**

- ❖ Trained the PE and Contacted To Transporters and truckers.
- ❖ Always discussion and contact to transporting agencies, stake holder and truckers
- ❖ To aware them towards the Safe sex with condom.
- ❖ Conducting meeting at Community level and General Population for linkages to ART and other Facilities.
- ❖ Clinical Service Information giving to Truckers during Community Meeting.
- ❖ Contribution with Community Meeting for IPC.
- ❖ Taking financial loan when required by NGO.

### **Learning:**

- i. How can manage meeting with Transporting agencies.
- ii. Conducting meeting at administrative level.
- iii. Basic needs discussion attract them for participating in project activities.



### **Case Study No. 1**

**ID-No. 096360022I001153BV**

Mr. Amresh (Imaginary Name) age – 54 years. Mr. Amresh was joined as IDU's in our Sansthan. His indentify No. 096360022I001153BV. His familiarly level is not good because her family not was supported to him . During this period he was habitual to the intoxication and sold the indoxicable drugs. He was regular visit to DIC and counseling by counselor. He want to live drugs but he do not it because during the leaving period he have start panic problem. He have no support for drug detoxifications center. But now he live drugs without help of drug detoxification with the help of TI, NGO. Now he run E-riksha for her livelihood. Now her family support to him because hi was a leader of her family now.

### **Case Study No. 2**

**ID-No. 096360022F035953BV**

Smt. Sahsi (Imaginary Name) age – 34 years. She was HIV Positive. But she not joined ART Center because she was upstate and she doubted open her confacidiolty. Her indentify No. 096360022F035953BV. Hre familiarly Not Know she was Positive. But when she was regural visit to DIC and counseling by counselor. She Seair her sates to her husband and her husnababad support us and join to ART Center.

## Note from the Honorary Directory

It is a great pleasure to bringing up to you report of Railway CHILDLINE Mau,supported by Mahila and Bal Vikash Mantralaya and CHILDLINE India Foundation.Over past 1years 2021-2022, made intervention in 56 cases of children, who in need of care, support and protection. NGO started CHILDLINE with action of survey of Railway primes of Mau to understand the different situation, problem, livelihood and disaster of children .NGO has played vital role by operating City CHILDLINE and Railway CHILDLINE managing different cases from whole district Mau, this was success with great coordination ,understand, capacity and ability. By facing different challenges to carry out CHILDLINE service NGO very strong fully stand with situation and help the needy children. To provide more awareness about availability of CHILDLINE in Mau number of awareness activities was carry out such as rally, awareness in school, pamphlets distribution, sticker pasting, flex pasting, meeting with railway bodies, call testing, drawing competition etc so that Railway CHILDLINE can help each and every child who need care, support and protection.

All this was made possible by the dedicated and committed team at Railway CHILDLINE Mau.

AMAR SHAHEED CHETANA SANSHTAN

**Vision** – The main vision is to protect the rights of children who are in need of care and protection.

**Mission** – Amar Shaheed Chetana Sanshtan, Railway CHILDLINE aims at responding all the emergency needs of child in need of care and protection through out the Mau district.

### **Objective**

NGO has keep the mobiles phone 24 hours active for emergency outreach service for children in need of care and protection and also aim to link children services.

7days and 24 hours available on Railway station.

Rescue and help in disaster.

Provide shelter, proper food, clothes and basic requirement of child.

Community and Passengers mobilization through group talking, pamphlets and calendar distribution.

Good counseling to improve the child though, improve the living style,pay attention in education etc.

Advertisement in market ,bus stand, police station through group meeting ,flex pasting ,pamphlets, sticker pasting and calendar distribution to show the availability of CHILDLINE Service in Mau district.

Train search and distribution sticker pasting pamphlets and calendar in side train to help who need care and support.

Link with government services.

Awareness during political campaign with huge crowd through IEC material.

Organic variousprogram(Children day ,Savchhata and shramdanprogramme, completion among children ,Ambedkarjayanti .

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## Child Protection Policy,

Amar Shaheed Chetana Sansthan, Madhuban, Mau

### Responsibilities under the Child Protection Policy

Amar Shaheed Chetana Sansthan Staff, Associates and Visitors must:

1. Never abuse and/or exploit a child or act/ behave in any way that places a child at risk of harm.

2. Report any child abuse and protection concerns they have in accordance with applicable local office procedures. This is a mandatory requirement for Staff. Failure to do so may result in disciplinary action.

3. Respond to a child who may have been abused or exploited in accordance with applicable local office procedures.

4. Cooperate fully and confidentially in any investigation of concerns and allegations.

5. Contribute to an environment where children are respected and encouraged to discuss their concerns and rights.

6. Always ask permission from children (or, in the case of young children, their parent or guardian) before taking images (e.g. photographs, videos) of them. Respect their decision to say no to an image being taken. Ensure that any images taken of children are respectful (For example: children should have adequate clothing that covers up the sexual organs. Images of children in sexually suggestive poses or that in any way impact negatively on their dignity or privacy are not acceptable). Stories and images of children should be based on the child's

best interest.

7. Be aware that where concerns exist about the conduct of Staff or Associates in relation to child protection and/or where there has been a breach of the Child Protection Policy, this will be investigated under this policy either: by consideration of referral to statutory authorities for criminal investigation under local laws within India and/or by ASCS in accordance with disciplinary procedures. This may result in disciplinary sanctions and/or dismissal for Staff.

Be aware that ASCS will sever all relations with any ASCS Associate or Visitor who is proven to have committed child abuse.

### **Total Intervention Cases in year 2021-2022 are as follow-**

Intervention Case	Year 2021- 2022
AWW services	4

Child Abuse	6
Child Found	5
Child help	2
Love Attraction and Run Away	1
Child lost	19
Cyber Crime	1
Other cases	13
Medical help	2
Parent Asking Help	3
Begging	0
Child labour	0
New Born	0
Total	56

Issues discussed:

- 1) Publicity, work plan discussion.
- 2) Type of publicity should use, Handbills and Stickers
- 3) Ignorance of people, not taking the awareness material.
- 4) Planning of awareness Programme with Station Superintendent, G.R.P., R.P.F.
- 5) Survey of Street Children in Railway station Area.
- 6) Exposer visit of C.W.C. office and staff introduction programme plan.
- 7) Local Stakeholder analyses and listing in railway area.
- 8) Issues of good counselling meeting with staff.
- 9) While Public awareness follow the guideline of covid-19.
- 10) On CHD determining the duration 24x7 to staff.
- 11) Provide training to the staff at the organisation level regarding CHLDLINE .
- 12) Create a co-ordination with other CHLDLINE Team .
- 13) New guideline collaboration with CWC .
- 14) Sharing issue ,problems with CWC.
- 15) To inform the station superintendent about the awareness programme organised in the railway premises.
- 16) Reconciliation with GRP and RPF to solve the problem.

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- 17) Issue regarding electricity on Child Help Desk .
- 18) Available of masks and sanitizer at Child Help Desk.
- 19) Issue of child searching in the train while call from CCC NORTH CHILDLINE.
- 20) Issue on use of washroom during duty period.
- 21) Incomplete construction of Child Help Desk .
- 22) Permission for Booth Inauguration issue.
- 23) Staff Salary issue .
- 24) GRP giving the over age child case.
- 25) Booth interior problem
- 26) Low Capacity of Team due not good training .
- 27) Need of training.
- 28) Time issue for duties.
- 29) CWC not giving full support to all case.
- 30) Railway Child line dealing with city case instant of railway cases.
- 31) Creating Co-ordination with other CHILDLINE team .
- 32) No information regarding formatted by CHILDLINE.
- 33) Lost of important document.
- 34) Publicity issue.
- 35) Handbill, sticker pasting issue, Flex publicity issue.
- 36) GRP not supporting in case dealing
- 37) Superintendent issue of extra people in the Booth.
- 38) Giving receiving of child given by them.



#### **Number of Awareness programmes conducted:**

Details:

#### **Meeting with Station Superitendent**

Meeting with Station Master was conducted to make aware about the child line programme by Project Director were all staff of CHILDLINE were present ,the work of child line explain in detail by project director and staff list was given so that the worker does not face any problem on Mau railway station.

Firstly the director gave the vision of the CHILDLINE i.e. A child-friendly nation that guarantees the rights and protection Project director also explain in detail about the organisation and the different project run by the organisation .Project Director admire in the meeting that –



CHILDLINE 1098 work for 24x7 to provide Child Care Service,it is the 24x7 free emergency phone service for children ,any child can call 1098 to access the CHILDLINE services any time of day and night.

To reach out to every child in need of care and protection by responding to emergency on 1098 and by physically reaching out to them.

To work together with allied system to create child friendly system.

CHILDLINE provides relief and rehabilitation in the space of shelter, medical aid, repatriation, rescue, emotional support and guidance etc

CHILDLINE works for the protection of rights of all children aged from 0 to 18 years.

And Mau Railway Station Superintendent Mr.Jitendra Chaudhary assure the childline that he will help the Child Line as much as possible by him.

### **Meeting with Railway Protection Force(RPF)**

Meeting with RPF was very much amazing. First of all introduction was given about the CHILDLINE programme that is going to run on Mau Railway Station by Project Co-ordinator and then all the CHILDLINE staff introduce themselves .SI MR. Ajay Kumar was very happy by hearing this information he said this is fabulous job done by the organisation for children. Mr.Ajay kumar said it has reduce our work against the safety of child ,reduce workload and also saved our time and he said' he will support 100% to CHILDLINE if there any need of help .He admire the CHILDLINE for doing the security work for the children .



### **3) Meeting With Child Welfare Committee (C.W.C.) :-**

Meeting with CWC(Child Welfare Committee) –

An explosive visit to CWC was organised with all staff member of CHILDLINE .The president of CWC gave the warm well to CHILDLINE member and then introduce all CWC members. The project co-ordinator and all staff member also introduce themselves. In visit the project co-ordinator asked the query related the type document present in front of the CWC while presenting the child in front of them . The President gave the reply very smoothly he said it depend on what type of case CHILDLINE is bringing because different case has a different format for example if a child is present than form no 17 and form no 18(5),18(9)and 19(26) is very important with GD(general diary Details) medical health check-up report and covid-19 report .He assure that he will help the CHILDLINE if they face any problem regarding child and cases.



The CWC President Mr .Rudrapratap Singh told in the meeting that working for the child welfare required a great responsibility like child goes in a suitable place or guardian, need of child ,protection , nutritional care

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and to co-ordinate with the police ,labour department and agencies involved in the care and protection of child .At the end he said that in the absence of him rest all member will always ready to give support and help to CHILDLINE. Project co-ordinator gave a thank for support and their kindness.

### **Meeting with District Probation Officer (DPO) by Project Director**

At DPO office Mau Project Director went to inform about the CHILDLINE programme Supported by Ministry of Women and Child Development and Childline India Foundation that is going to run on Mau Railway Station for NOC Duplicate copy. DPO assure to give support and guidance to CHILDLINE in need.

#### **5) Booth Inauguration-**

On 14<sup>th</sup> October 2021 railway CHILDLINE booth inauguration programme was organised .In inauguration Zila Panchayat Adhyaksh –Mr .Manoj Rai, Superintendent –Mr Jeetendra Chaudhary, RPF Team, GRP team, CWC members were presence in railway CHILDLINE booth inauguration Programme.The project director gave the brief introduction about the aim and objective of CHILDLINE and bouquet was offer to each honourable guest.Zila Panchayat Adhyaksh –Mr .Manoj Rai, light the lamp and garlanding flower on Mahatama Gandhi Photo and then all the respect guest RPF Team, GRP Team, CWC Members ,Station Master also garland flower. In programme all officer said this is a great work and they will always ready to help the CHILDLINE in need of care and support.



### **Programme - 1098 Service awareness through Pamplate**

**Place** – Mau Railway Station, Plateform 1 to till Plateform 4.

In District Mau Railway Child Help Desk 1098 has been established on Railway platform no1.For the awareness of establishment in whole area of railway in again service provided for child care and protect whole team distributed pamphlet. So that each people become aware about this service and help the child who need care and support. This awareness programme was started from 5 September 2022 and it is still in going process.



It has been distributed in Religious Place , market, Bus Sand ,park ,Near hospital ,dhaba .vegetable and fruits market.

### **Programme- Sticker Sticking**

For the awareness of availability of CHILDLINE in Mau city, use awareness material sticker to spread the awareness of 24 x7 days and night service for need and care of children. Permission was taken by station master for pasting in railway premise. The CHILDLINE team stick the sticker in whole railway premise of Mau. Sticker was also pasted on the auto, e-rickshaw, Bick, bus, near religious place, market, park, Thana, in village, dhaba, Kachahari, ration store to spread the awareness of CHILDLINE 1098 in Mau city.

This awareness activity is still going on to spread it awareness.

### **Programme– Awareness with Flex sticking by attracting the group of people.**

There are various way of awareness in our world to make the pupil aware about various services available, among one of the way is source flex sticking. So CHILDLINE railway Mau plan to organized flex sticking to aware the pupil about the toll free emergency service CHILDLINE 1098 working for the welfare of the children for 24x7 day and night for care and protection of the children .The source flex sticking is one of the source that visible from far distance and people are able to view it and get aware .

The source flex sticking plan is to stick at religious place, police station ,bus station, in market ,dhaba, ration store , railway area, Auto stand, in village , hospital, school , in city , kotwali,so that if any people find child can make a call and help the child to reach at a right place and get care and protection. While stick the source flex teams as put knowledge peopleof that place. Place mata mandir,



Durgamata Mandir, Vandevi,Shivapurpati, Unar, Rauja Power house,Bhiti ,Bharhmsathan,Mohamadabad gohana,Galipur,Nizzamudinipura,Gajipur tiraha,Dakhin tola thana,Kotwali,Ghosi,Majhawara,Baliyamod,Police chawki,Islamapura road,Ghosi medical store,Fatehpur,Mau Bridge,Nandor chati,Mau railway area,Mahila hospital,Fatima hospital.The source flex sticking is still on going process .The aim of putting such source is that if any person he or she find child who need care and protection can make a call on toll free number 1098 and help the child by flex overview.



### **Programme– Children's Day**

On November 14th 2021 children's day "Children's Day" in India. India's first Prime Minister Pandit Jawaharlal Nehru was born on 14th November as he likes the children, this day is being



celebrated as children's day. And on this special day Childline Railway organised a programme in which Station master and whole Child line team participated. A small rally was carry with banner and distriduting the pamphlet to people to know



available of CHILDLINE on the plateform no 1. Project Director and whole team of childline while distributing pamphlet to as child labour ,abuse and Runaway, child health, with the law, Homeless to children present on the



passenger knowledge regarding childilne work such violence ,sexual Abuse ,Child trafficking ,Missing, Addiction, education related, child marriage, conflict was given At last some sweet and balloon was given platform.

### **Programme- Awareness of CHILDLINE with IEC material and listing of receiver with promise to share it in the community.**

Place –Mau Railway station with Superintendent and Stakeholder.

CHILDLINE Railway Mau as done a new creation with ICE Material calendar distribution awareness programme with Railway Superintendent and all different Stakeholder available on platform. The main creation of this idea came with the new year where all the stakeholder buy the calendar to see the event or festivals so by providing programme information calendar they would not only use it but also go through the toll free number .1098 emergency service ,also provide the information those who come in contact.

Before starting the programme the Railway CHILDLINE Mau co-ordinator Mr.Mala Vishwakarma said as we know that 1098 is a toll free emergency service for 0 to 18 years children .CHILDLINE work on the following issues like Child Labour , Run way, Medical Help ,Child Abuse Parents Asking Help ,Child Marriage ,Trafficking ,Begging . CJILDLINE 1098 staff are available on platform 24 x 7 responding to the emergency needs of every child in need of care and protection .This IEC material will be hanging at your home by making aware number of people visiting at your home and query about this calendar.



At that time you will show and recognize the 1098 gave it which is working for children 0 to 18 years and providing care and protection and this IEC material would be used by you for 12 month through the awareness .Mau superintendent Mr.Jitendar Chaudhary totally agree with IEC material calendar and said whenever in calendar we will look for any event our first attention will go to CHILDLINE 1098 service by

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saying this hopeful word superintendent distributed calendar .At the end of the programme snacks was provide .

**Programme – Awareness during political campaign with huge crowd by distributing pamphlet.**

In the present time in district Mau election preparation sixth steps is going on with very loud noise during which all political parties member from different area of the Mau gather in the field to listen speech .The field was full of around lack of people and police force for the safety . To take advance of it CHILDLINE Railway Mau was already preplan and did a innovation distribution of pamphlet in the field to provide awareness of t he CHILDLINE 1098 service accessible at their own city Mau. However it is the place where people from different area, village, block, city in order to help supporting party CHILDLINE team put there all effort to reach every person in the crowd and distribute the pamphlet.

**Step taken to do this innovation**

Firstly all the information of the political campaign was made available, the details of which are given below-

Sr.no	Date	Representative	Time	Place	Party
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1	2.3.2022	Mr.Aditya yogi nath	11am	Pati near Swami Vivekanand school	BJP
2	2.3.2022	Mr.Aditya yogi nath	2pm	Sonidhapa field ,DCSK mod Mau	BJP
3	3.3.2022	Mr.Abbas Ansari	2pm	Pahadpur maidan	SP
4	4.3.2022	Mr.Akhilesh Yadav	1pm	Kopaganj ,near Medical college Mau	SIP
5	4.3.2022	Mr.Bharat Bhaiya	10am	Patti road	VIP
6	5.3.2022	Mr.Darasingh Chauhan	12pm	Ghoshi( Kopaganj)	Samajwadi party

According to the description of the appropriate election program, an action plan was prepared for distribution of pamphlet, by the organization for the promotion of CHILDLINE 1098 Railway Mau Which is shown in the following table –

Sr.no	Date	Representative	Time	Place	CHILDLINE Member name
1	2.3.2022	Mr.Aditya yogi nath	11am	Pati near Swami Vivekanand school	Mr.Anoop, Mrs.Fauziya, Mrs.Savita

2	2.3.2022	Mr.Aditya yogi nath	2pm	Sonidhapa field ,DCSK mod Mau	Mrs.Mala,Mr.Panchdev, Mr .Asif,Miss.Geetanjali
3	3.3.2022	Mr.Abbas Ansari	2pm	Pahadpur maidan	Mr.Asif,Mr.Avanish
4	4.3.2022	Mr.Akhilesh Yadav	1pm	Kopaganj ,near Medical college Mau	Mr.Panchdev,Miss.Archana ,Miss Geetanjali,
5	4.3.2022	Mr.Bharat Bhaiya	10am	Patti road	Mr.Anoop,Mrs. Savita, Mr.Avanish
6	5.3.2022	Mr.Darasingh Chauhan	5.3.20 22	Ghosi	Mrs.Mala,Miss.Archana, Mr.Asif



Following possible distribution pamphlets results were obtained after campaigning election preparation by CHILDLINE member which is shown to the appropriate table-

Sr.no	Date	Representative	Place	Outcome
1	2.3.2022	Mr.Aditya yogi nath	Pati near Swami Vivekanand school	2000
2	2.3.2022	Mr.Aditya yogi nath	Sonidhapa field ,DCSK mod Mau	2500
3	3.3.2022	Mr.Abbas Ansari	Pahadpur maidan	15 00
4	4.3.2022	Mr.Akhilesh Yadav	Kopaganj ,near Medical college Mau	1000
5	4.3.2022	Mr.Bharat Bhaiya	Patti road	1500
6	5.3.2022	Mr.Darasingh Chauhan	Ghosi	1000

#### **Savchhata and shramdan programme**

On date 30.12.2021 day Thursday ,premises Mau junction Railway Station Savchhata and shramdan programme was organised by Railway Childline Mau along with Station master, Railway police Force, Government Railway police Zila Yuva Adhikari , yuva team and project director with CHILDLINE team.The programme began by garlanding flower on the photo source of youth Mr. Swami Vevikanand .Project Director Mr. Lavkhush Vishwakarma India are inspired by the ideas of and Indian pride of the youth, one of programme begin from platform no 1098 and Nehru yuva ,acknowledge 1098 service and about cleanliness activities and CHILDLINE advertisement was carryout from no1 to platform no 4 and also in railway premises . By organising such kind of programme around thousand of people become aware about the service availability of Railway CHILDLINE 1098 Mau.



said,in the modern era, the youth of many great men, they are the guides them was Swami Vivekananda.The 1 by holding the banner of CHILDLINE the passenger about the CHILDLINE cleanliness.Throught this programme



### **Meeting inThane KotwaliNagar,Mau**

Railway CHILDLINE Mau organized a meeting on 9<sup>th</sup> February 2022 on Thana KotwaliNagar,District-Mau for broadcast,advertisement and notice the CHILDLINE 1098 toll free number which is available in Mau District.During meeting the work of CHOLDLINE was explicate to the officer that CHILDLINE number 1098 is a active for 24x7 day and night and it work for the welfare of the children like lost child , children need help , parents askingheip , it also help the children who need care and help ,violence, sexual abuse, child trafficking, runways, childhealth , addiction ,education related, child marriage , homeless etc CHILDLINE reach out to every child in need of care and protection by responding to call on 1098 within 24 hours.CHILDLINE programme is supported by Childline India Foundation and Union Ministyof Women and Child Development .The main aim of this meeting was to know the service1098 available in Mau.In the meeting the incharge of Kotwali Nagar said ,it is a great work done by the child to reach at a right place, at



CHILDLINE Mau by providing the security to the the right time and in a right hand.

### **One staff meeting**

On Date 28.3.2022 meeting with One staff center was conducted to make aware about the child line programme by Project co-ordinator were all staff of CHILDLINE were present ,the work of child line explain in detail by project co-ordinator and staff list was given so. Firstly the co-ordinator gave the vision of the CHILDLINE i.e. A child-friendly nation that guarantees the rights and protection Project co-ordinator also explain in detail about the organisation and the different project run by the organisation .Project co-ordinator admire in the meeting that –



CHILDLINE 1098 work for 24x7 to provide Child Care Service, it is the 24x7 free emergency phone service for children, any child can call 1098 to access the CHILDLINE services any time of day and night.

To reach out to every child in need of care and protection by responding to emergency on 1098 and by physically reaching out to them.

To work together with allied system to create child friendly system.

CHILDLINE provides relief and rehabilitation in the space of shelter, medical aid, repatriation, rescue, emotional support and guidance etc

CHILDLINE works for the protection of rights of all children aged from 0 to 18 years.

And Mrs Sandhya assure the childline that she will help the Child Line as much as possible by him

### **Bharman report**

Bharman in community play a vital important role for CHILDLINE 1098 awareness. The main aim of bharman propaganda was to make aware the community about the CHILDLINE toll free service number 1098 that is working for 0 to 18 years children in their Mau District. In meeting it was assure that CHILDLINE number 1098 is a toll free number work for the children run away from home, helping trapped children, children lost from parents, parents asking help, medical help. It was also aware that this service is available 24x7 day and night any person found any case related or regarding child can make call any time. CHILDLINE mainly work on child related problem like- Missing child, Child sexually abuse, Child lost, Child labour, Child Education, Child right and child protection, Child marriage etc issue of child. IC material pamphlets was distributed to each person during bharama. And this activity is still going on.

### **innovations in CHILDLINE:**

- a) Formation of Whats App group of railway Stakeholder. Sweeper,
- b) Formation of Whats App group of Youth group
- c) Availability of Childline in Mau City through News reporter
- d) Advertisement in political rally

## **A Few Case Studies:**

### **Case Study -1**

It is a true base case study by AMAR SHAHEED CHETANA SANSTHAN. Railway CHILD LINE Mau received a telephonic call from CCC north on 14 February 2022 for found missing case. The CHILDLINE team reach the child and rehabilitated the child. And this run away child case referred to face miserable financial and family issues which case the child to leave their home become a part of public place. This is due to lack of knowledge and understanding.

A small boy name Sumit Mahato live in village- Mahrajpur, Thana-Taljhari, District- Sahebganj, State –Jharkhand with his mother, father, two sister and one brother. His father is stone sawing and mother is house





maid and it was not easy to run a family with such a low income . One day a boy Sumit by mistake destroyed the some household thing and started fearing of his father that his father will scold him and might beat him so he in depression, anxiety and a sense of loneliness a boy took the decision to run away the home. He travel from Jharkhand to Mau by train and use to live under bridge with drunker. The boy has got Rs1000/- from home which was finished on travelling and food so he used to steal money from the some shop and use to buy food for him. One day he was caught by stealing a phone of person at public place where the public beat the child and left him in the police station. Thus police officer calls the CHILD LINE and handhold child to the CHILD LINE.

The CHILD LINE said he has run away from home last fifteen day during counseling he provided all his information and call was made to family .Father was not accepting the child but it was mother that said I am coming to take my child .After facing all these problem the child Sumit said he would not do this again either wise he will become criminal and face many difficulties and not able to live a good life so he decide to go home with his mother and said he will listen to his mother and father they say something for my goodwill with sadness sound. On date 15 February 2022 the child was send to shelter home Mohammadabad Gohana .And the CHILD LINE team was guiding his mother the way to reach the Mau time to time .Finally his mother reach the Mau on 16 February 2022 at 2pm at Railway CHILD LINE booth . CHILD LINE team helps the guardian to reach the CWC (Child Welfare Committee) were the member of CWC verified all the document given by the guardian and then a permission letter was granted to mother to take a child from shelter home .This place was new to guardian she was not able reach the shelter home again CHILD LINE team help her to reach there and found the child ,emotionally and started crying and thank the CHILD LINE for helping support and find his lost child .Finally the child reached the home and he was very happy meeting the family members . After follow-up the child was found to be responding positivity and startedgoing to school from next day .This show that the CHILD LINE team got the child out of the way of criminal and took him on the a good path.

## Case -2

Case –In born mental disorder symptom

CHILDLINE Team is always ready to deal with any trouble or difficulties of child which can be understood by this case. This case was not only difficult but also a challenge case to deal with such an inborn mental disorder symptom child. CHILDLINE received a call of this case on 12.2.2022 by an unknown person of a child found at Azamgad Mod, Mau .CHILDLINE team reach the place within half an hour and rehabilitated the child and prepare G.D through Kotawali. The condition of the child was worst with very bad smelling, not having proper cloth, wearing broken shoes. And not have food from many days. The first demand of the child was food, food was provided to him and counseling was done. Throughcounseling the child use to say different address once he says Deoria, than Mau, than Gorakhpur primary school Back, than Deoria Police station back, than Mau Kushbhauvana. But while counseling he offenly use the place name Deoria so the CHILDLINE was totally confirm that he is from Deoria .The child told that his father Mr.Niraj is no more and mother is also no more.Childline railway Mau first inform Deoria CHILDLINE but no information was found .So the CHILDLINE recollected all the words said by the child and form an address- village Kushbhavana, Primary school, Police station, Deoria. Than to remove the stench of child, CHILDLINE Team made a facility to have a bath, provided new shirt and pant and shoes.

Beside this childline member went to Deoria, at Barhaj and meet the Pradhan took out the information luckily Pradhan recognized the address and said there is a village name Kushbhavana. The member went Kushbhavana again meet the pradhan of that village and assure all the information of the child. The pradhan inform that there is two Mr. Niraj one is death another is live, gave the address of both place. At first address Mr. Niraj was death and his wife said I have lost my child but this one is not my, at second address we found an unbelievable thing that Mr. Niraj who was alive was father of child but due to inborn metal disorder the child was saying he was die. Finally the childline found the address this all have to do because after medical check-up while presenting the child in front of CWC (Child Welfare Committee ), send the child to home center were the president of home center refused to take child due to mental disorder. Finally CHILDLINE inform the CWC that address of child is found but no responsible person is there at home to come and take him because his father is also mentally disorder, mother have to look after house and brother was small. CWC make paper to live this child at home. The mother was very joy by coming back of his elder son. She told that my child was missing from last three month and very thankful of CHILDLINE to bring my child home safely.

Organization deal all the cases with full accountability and transparency by involving all government officer like DM, DPO, CWC, RPF, GRP, OSC, Zilla hospital, Mahila Hospital.